

POSITION DESCRIPTION

Senior Serviceperson (Stormwater)

Kaitiaki Matua (Awakeri)



Group:	Service Delivery	Reports to:	Stormwater and Drainage Team Leader
Location:	Council Works Depots	Authorities:	Refer Delegation Manual
People Leadership:	None		
Key Relationships:	Internal: Service Delivery teams, Asset Managers External: Public		
Reference Number:	4042628		

Position Purpose

The Senior Serviceperson (Stormwater) delivers construction and maintenance of stormwater and drainage assets while supporting team capability, coordinating site activities, and ensuring systems operate to required service levels and standards.

Key Responsibilities

Stormwater Operations

- Maintain stormwater pipes, structures, and pump stations.
- Monitor system performance and identify faults or issues.
- Support routine inspections and preventative maintenance.
- Respond to faults, flooding events, and service requests.
- Maintain required levels of service in line with asset plans and update records.

Stormwater Works

- Deliver construction, renewal, and maintenance works.
- Complete labouring and stormwater works activities.
- Support capital works and improvement projects.
- Ensure work is completed to required standards and timeframes.
- Record completed works and update asset and job information.

Land Drainage Support

- Support maintenance of land drainage systems and pump stations.
- Assist with scheduling and delivery of drainage maintenance.
- Monitor drainage performance including silt and system condition.
- Respond to drainage issues and service requests and capture field data.

Team Support

- Provide on-site leadership and coordinate work activities.
- Mentor and support servicepersons.
- Assist with planning and daily work coordination.
- Support efficient and safe team performance.

Health & Safety

- Follow health and safety requirements and procedures.
- Identify and report hazards, risks, and incidents.
- Use PPE and safe work practices at all times



Shared Responsibilities

- Work safely and act ethically in everything you do.
- Follow Council policies and procedures.
- Take responsibility for your own learning and growth, participating in training and development opportunities.
- Take part in organisational and emergency management activities when needed.
- Ensure secure creation, management, and sharing of information and knowledge.
- Uphold HDC values by practising manaakitanga and embedding te ao Māori and diverse cultural perspectives in our work.

How We Measure Success

- Stormwater and drainage systems operate effectively and meet service levels.
- Maintenance and works are completed on time and to standard.
- Data and records are accurate and up to date.
- Health and safety practices are consistently applied.

Additional Information

- This role may require flexibility to perform duties outside the scope of this description as reasonably required.
- The position description may change periodically to ensure it remains relevant.
- This position has an on-call component so the position holder must be able to meet service delivery expectations for the role on a rostered standby basis if/as required.
- Passes required health, safety, and well-being checks for position, including drug testing for safety sensitive positions. This is a safety sensitive position.

What You Bring

- Full NZ Driver Licence.
- Class 2 and WTR Licences (preferred).
- New Zealand Certificate in Infrastructure Works (Level 3) or similar.
- New Zealand Certificate in Drain Laying (Level 4) (preferred).
- GROWSafe certification (NZS 8409:2021) or equivalent
- TMO Practicing or equivalent
 - US 31958 TTM worker
 - US 31960 TMO (Practicing)
- Safe Use of a Concrete Saw Certificate
- 5 years' relevant stormwater or infrastructure experience.
- Working knowledge of stormwater systems, drainage operations, construction activities, and health and safety practices.

Organisation Values

Hauraki District Council values guide how employees carry out their work and interact with others. These values define the organisation's culture and set expectations for how work is done – this is *The Hauraki Way*.

