

## Team Leader – ICT Operations

### Corporate Services Group

Are you a visionary leader with a passion for technology and innovation? Do you thrive on driving operational excellence while inspiring high-performing teams? If so, we want you to join us at FNDC as our Team Leader - ICT Operations.

#### Te Wero - The Challenge

At FNDC, we're on a mission to transform the way we deliver services to our community. Technology is at the heart of this transformation, and we need a dynamic leader to champion ICT across the organisation. This is your opportunity to make a real impact - leading strategic initiatives, shaping digital services, and ensuring seamless ICT operations that empower our people and customers.

As the Team Leader – ICT Operations, you will:

- **Lead with Purpose:** Provide inspiring leadership to the ICT team, fostering collaboration, innovation, and a culture of excellence aligned with FNDC values.
- **Drive Strategy:** Develop and execute ICT operational and strategic plans to meet business goals, ensuring infrastructure capacity and continuity for today and tomorrow.
- **Champion Technology:** Act as a technology advocate, delivering smarter solutions that enhance productivity, reduce costs, and improve customer experience.
- **Manage Operations:** Oversee the deployment, maintenance, and optimisation of ICT systems, ensuring security, reliability, and top-tier service delivery.
- **Shape the Future:** Lead transformational change, driving digital innovation and smart technology adoption across the organisation.

#### I ā koe - About You

We're looking for someone with:

- Proven leadership experience in ICT operations and delivery.
- Strong strategic planning and project management skills.
- Expertise in ICT infrastructure, security, and business continuity.
- Exceptional interpersonal skills with the ability to inspire and engage teams.
- A commitment to continuous improvement and customer service excellence.

#### Tā mātou āroha - What We Offer

Far North District Council are proud of our diverse workforce and are committed to maintaining an inclusive workplace where everyone feels valued and respected. We are a progressive and growing Council filled with like-minded people who love what they do and are committed to providing superior services to residents and their community.

You will be given all the tools of the trade to hit the ground running:

- Learning and Development plan to ensure your ongoing growth and success within the organisation.
- The salary for this position is **Grade 20** within Council's salary structure (**Band: \$116,538 to \$137,103 pro rata per annum**) dependent on qualifications and experience, plus Kiwi Saver.
- We operate a “Business First” approach with flexible/hybrid options.
- Free \$100,000 life insurance scheme (conditions apply).
- Free Will package, so that if the unexpected happens your family is supported.

Ready to lead the digital transformation at FNDC? Apply now and be part of a team that's making a difference for our community.

We are committed to an inclusive recruitment process that supports access needs to ensure every applicant can participate fully and confidently. This is in line with our [Accessibility Policy](#), supports the [Te Tai Tokerau Regional Accessibility Strategy](#), and upholds the values of mana tangata, manaakitanga, mahi tahi, whanaungatanga and āhurutanga. Please let us know if you have any accessibility needs when making your application.

***Creating Great Places, Supporting our People***